Introduction

Pioneers in Quality™ eCQM Proven Practices 2020

The Pioneers in Quality eCQM Proven Practices is a Joint Commission program that recognizes hospitals and healthcare systems who demonstrate the use of eCQMs (electronic clinical quality measures) and health IT to drive quality improvement; and an opportunity for organizations to share their eCQM success stories, tips, and strategies for peer-to-peer learning.

The Joint Commission invites you to submit your pioneering “eCQM Proven Practice” success story. Your success story helps to inform and guide all hospitals in their efforts to drive quality improvement in their facilities, including trends, barriers and the evolving eCQM landscape.

Proven Practices Topics of interest include, but are not limited to:

1) Innovative stakeholder engagement
   Examples: Participate in eCQM development/testing; advanced/creative resource utilization to support governance structures or clinician education

2) Interoperability
   Examples: Robust and integrated clinician decision support; dashboard integration

3) Data Driven Optimization
   Examples: Dashboard utilization, change in practice impacting data quality; performance improvement project(s) including use of the Joint Commission’s Direct Data Submission Platform (DDSP) features and functionality

2020 Pioneers in Quality Proven Practices Recognition:
The Joint Commission evaluates and vets all Proven Practice submissions with The Pioneers in Quality™ Advisory Panel. There are two levels of recognition:

Expert Contributor:
Hospitals or health care systems that submit eCQM Proven Practices that are determined by the Pioneers in Quality™ Advisory Panel to have exceptionally strong applicability and specific, concrete recommendations for other hospitals and health care systems to improve their own eCQM use. Solutions are featured in the Joint Commission’s Proven Practices Collection and are presented during a Pioneers in Quality™ webinar.

Solution Contributor:
Hospitals that submit a Proven Practice that The Joint Commission uses to inform eCQM Pioneers in Quality™ program activities and determine trends to include within its Proven Practices Collection. These organizations contribute to the body of knowledge about the current eCQM environment, including the barriers and challenges to eCQM data collection and use for quality improvement.
For additional information about previous Expert and Solution Contributor solutions, see the previous publications: the 2019 Proven Practice Collection and 2017-2018 Proven Practice Collection on the Pioneers in Quality site here: https://www.jointcommission.org/measurement/pioneers-in-quality/pioneers-in-quality-proven-practices/.

**Eligibility:**
Organizations must be Joint Commission accredited to be eligible for selection; Organizations must be preparing to submit CY 2019 eCQM data by the 2020 deadline; or have completed 2019 submission of CY 2018 eCQM data; or have previously submitted eCQM data to either The Joint Commission or The Centers for Medicare & Medicaid Services (CMS).

If selected, must be willing to present on a webinar and/or share your Proven Practice in The Joint Commission's 2020 Proven Practices Collection

**Completing the Submission:**
- The submission period opens March 3, 2020 and closes April 1, 2020 at 11:59 pm Central Daylight Time
- A PDF sample of the submission form is available here. It is recommended you review the PDF sample submission prior to beginning the online application
- Evaluation criteria assess: the practice's contribution to health IT-enabled quality improvement, the level of the project's impact (i.e., documented outcomes and improvement), its replicability, and sustainability
- Results and outcomes should be measurable and quantifiable
- Organizations selected for recognition are notified in July 2020
- Application-specific feedback is not provided

**Using the Submission Platform:**
- Please be sure to use the application's directional button prompts and not your browser's Back or Next buttons.
- There is a character limit for open-ended questions. If you copy and paste from another document, the response will be truncated to the designated character limit.
- The application platform permits responses to be saved (for two weeks). To access the saved information, you must reopen the application from the same computer, because the application is linked to your IP address.
- After submission you can download a PDF version of the completed application to save to your computer. Please be sure that you have completed the application before it is submitted. **If the application is inadvertently submitted prior to completion, please contact the Pioneers in Quality Team at PioneersInQuality@jointcommission.org to reopen the application.**
- Once submitted, all status updates are communicated via email. Both the submitter and potential presenters (if selected to present on a webinar) should add jointcommission.org to their accepted sender lists. If you are the submitter of a submission but not the potential presenter, please follow up with your presenter colleagues regarding any subsequent email notices received from The Joint Commission
- For additional questions or support for completing the submission, please contact the Pioneers in Quality Team at PioneersInQuality@jointcommission.org.
Submission Demographics

Are you submitting this application on behalf of a healthcare system?

- Yes
- No

Please provide your contact information and an executive contact should your application be selected for the Proven Practices Collection.

**Individual Submitting:**
- Organization:
- Healthcare System:
- Address:
- City:
- State:
- Zip:
- Telephone:
- Email:

**Executive Name and Credentials:**
- Executive Title:
- Executive Address:
- Executive City:
- Executive State:
- Executive Email:

Is your organization accredited by the Joint Commission?

- Yes, provide your HCO ID# in the text box below
- No

Please indicate the primary inpatient Electronic Health Record (EHR) system for your organization. If this is a submission for a healthcare system, select all that apply.

- Allscripts
- Cerner/Siemens
- Epic
- McKesson
- Meditech
- Other, please specify in the box below

Is your organization submitting eCQM data to the Joint Commission and/or CMS?
Has your organization previously submitted eCQM data to the Joint Commission and/or CMS?

- Yes
- No

In submitting your eCQM data to The Joint Commission Direct Data Submission (DDS) Platform, have you invited a vendor to the to assist with submission?

- Yes
- No

Provide the name of the vendor assisting you on the DDS Platform with your data submission.

- Vendor Name
- Vendor City
- Vendor State

How many licensed beds are at your facility?

- 0-99 beds
- 100-199 beds
- 200-299 beds
- 300 + beds

Which of the following best describes your type of organization?

- Teaching
- Non-teaching

What service type most accurately best describes your organization? (select all that apply)

- Academic/University
- Community based
- Health System
- Other, please specify in the box below
What designation best describes your organization?

- Government, Federal
- Government, Non-Federal
- Non-Government (not for profit)
- Investor-Owned (for-profit)
- Physician-Owned (for-profit)

**Application**

Title of Initiative/eCQM Proven Practice (This title may be used in the Proven Practice Collection or as a Proven Practice webinar title).

Proven Practices may include either technology solutions, clinical and business processes, or may encompass both technology and practice. Please select the topic(s) your eCQM Proven Practice demonstrates (please select all that apply):

- Innovative stakeholder engagement  
  Examples: participate in eCQM development/testing; advanced/creative resource utilization to support governance structures or clinician education
- Interoperability  
  Examples: Robust and integrated clinical decision support; dashboard integration
- Data Driven Optimization  
  Examples: dashboard utilization; change in practice impacting data quality; performance improvement project(s) including using the Joint Commission's Direct Data Submission Platform (DDSP) features and functionality

Provide a brief summary of your eCQM Proven Practice, 

**Please note** - if your submission is selected, this excerpt might be used in publications. This section should be written as a short summary similar to a journal abstract with a few sentences addressing each area:

1. Problem statement or why project undertaken;
2. eCQM-related solutions implemented to address need;
3. Describe the eCQM project's or practice's results (metrics, outcomes, documented improvement); and
4. How this could be replicated for other organizations/systems.

**(1500 characters max, including spaces)**
In the questions below you will be asked to provide detail regarding your initiative. Please note: there is a 1,500 character maximum including spaces for each response.

Please link the topics selected-$\{q://QID10/ChoiceGroup/SelectedChoices\}$ to the following questions and describe:

I. **Solution/process/practice** and how it was identified.

II. **Specific eCQMS.** If your initiative addressed specific explicit eCQMs (e.g., VTE-1 and VTE-2), please specify the eCQMs in the box below.

III. **Approaches used to implement the solution/process/practice.**

IV. **Challenges or barriers** you encountered, and how they were addressed.
V. **Results, outcome(s), or product(s)** of initiative.

VI. **Supporting Data/Information.** Provide data to support how the technology/process/practice has improved clinical quality (e.g., improved quality measure performance, improvements in efficiency, safety). When possible, use documentation regarding improved performance or defined outcomes metrics.

VII. **Replicability.** Describe how the technology/process/practice has been or could be replicated across organizations.

Include key considerations, including staff or roles required, time required, and any key lessons learned you would impart to those organizations seeking to replicate your success.

Please provide data to support how the Proven Practice has reached the described achievement (e.g., graph models, graphical representation over time, statistics, etc.). If you have more than one model, please combine into one document.
All attachments are limited to one combined file in a PDF and a maximum of five pages. Any information exceeding the fifth page will not be considered.

**User Tip:** If you need to replace the file added; you can drag the new file over or click the box to open explorer mode again and it will replace the current uploaded file.

Please provide any additional information, demonstration of replication of the work in other organizations or care settings, press clippings, awards, etc.

All attachments are limited to one combined file in a PDF and a maximum of five pages. Any information exceeding the fifth page will not be considered.

**User Tip:** If you need to replace the file added; you can drag the new file over or click the box again to open explorer mode and it will replace the current uploaded file.

**End of Survey**

You have reached the end of the application. Please select the 'SUBMIT' button below to complete your submission. Once you submit your application, you will have the option to view and download a PDF of your application.